



WINTER WEATHER TIPS FOR WATER

PREPARE AHEAD:

Wrap your outside pipes. Disconnect hoses. Know where your water shut off valve is. Keep sink cabinet doors open. Run your heater. Set the washer or dishwasher to run during the coldest time. Shut off and drain your sprinkler system. Run your pool pump or wrap the pipes well. We do not encourage leaving pipes to drip continuously.

FROZEN PIPES:

You can try using a hair dryer or safe heat source, but sometimes waiting for them to thaw out slowly is the best way.

EMERGENCIES:

Broken pipe? Shut off water at your water shut off valve going into your home. If that does not work, please call us (24-hour answering service) and we can shut the water off at the meter box.

281-488-1164

24-hour answering service available for water and sewer emergencies only.

Please use our online options to make water or tax payments after hours.

