

# AREA NOTICE – TAX DEPARTMENT UPDATE

After careful consideration, **Clear Lake City Water Authority (CLCWA)** is transitioning its tax collection services to **Assessments of the Southwest, Inc. (ASW)**. With increasing regulatory complexity, legislative changes, and training requirements, this cost-effective partnership will provide residents with more responsive support and specialized expertise in Texas special districts.

CLCWA's Customer Service Department will continue to provide general information, accept payments, and assist residents with contacting ASW for non-general, personalized, or complex questions.



## ★★★ PLEASE WELCOME ASW TO THE CLCWA FAMILY ★★★

### **Assessments of the Southwest, Inc. (ASW)**

**Phone:** (281) 482-0216

**Website:** [www.aswtax.com](http://www.aswtax.com)

### **Main Office Location:**

5 Oaktree St.

Friendswood, TX 77546

### **Mailing Address:**

P.O. Box 1368

Friendswood, TX 77549

## ★★★ HOW WILL THIS CHANGE AFFECT MY TAXES ★★★

- Starting in October 2026, calls & emails to the Tax Department will automatically forward to ASW personnel to assist.
- In-person payments accepted at any of ASW's 4 locations (Friendswood / around Houston) and the CLCWA office.
- Check payments will be mailed to ASW's P.O. Box. Statements mailed out in late October to early November 2026 will include return envelopes with the updated address.
- If you pay through your bank's online services, you will need to create a new payee. The statements mailed out in late October to early November 2026 will include the details you need.
- No changes to mortgage escrowed payments.

Information and updates will be published on the website at [www.clcwa.com/tax](http://www.clcwa.com/tax) as the transition process progresses.

Online services are temporarily down while we transition the database to the new online portal. Scheduled to be back in service the week of September 28, 2026.

If you need immediate service or information, contact Customer Service at [taxoffice@clcwa.org](mailto:taxoffice@clcwa.org) or 281-488-1164.

